



1-800-938-WORK

“Extra Staffing” Not an Issue with Time Machine®

ABOUT PRO STAFF

Pro Staff specializes in direct placement, full-time, part-time and temporary staffing services in the areas of Office and Administrative, IT, Engineering, Accounting and Creative Services. With over 200 offices nationwide, Pro Staff is able to centralize all IT operations at their corporate headquarters in Minneapolis through the use of thin-client technology. They provide MS Office, Outlook, PeopleSoft, Internet Explorer and seven other line-of-business applications via Terminal Server and Citrix Metaframe.

THE MULTIPLE TIME ZONE ISSUE

In Server Based Computing environments, applications that require the system time will get only the time of the server regardless of the location of the user. This means that users in other time zones will have the wrong timestamp on the applications that they are using. Typical solutions to the multiple time zone issues have included adding an expensive server for each time zone supported, or companies have attempted to create their own time zone software management packages. This is another costly endeavor requiring many person-months of software design, development and debug.

PRO STAFF'S PROBLEM

Since Pro Staff's original implementation of Citrix over 5 years ago, time zone critical applications such as MS Outlook have been a concern. Creating 4 separate server farms, one for each time zone, was the only other solution to this issue.

THE TIME MACHINE SOLUTION

With Time Machine, applications such as email programs, scheduling software and server processes are provided with local time while logged into a remote server in another time zone. Ross Gilbertson, Manager of Infrastructure Services at Pro Staff said, "Time Machine has saved us approximately \$70,000 per year in extra staff that would have been required to manage the additional server farms, and we've been able to provide our end users with full functionality of time zone aware applications."